

# ARE YOU READY FOR YOUR NEW PATIENT PORTAL?



The MyChart app replaces the myCNHSA app on Saturday, April 5 and will be a more convenient way for you to manage your family's healthcare!

## WITH MYCHART, YOU'LL BE ABLE TO:

- Send secure messages to your care team
- Schedule, reschedule and cancel appointments as available
- Request medication refills
- Get test results and health records
- Save time by completing paperwork online with eCheck-in
- Review educational content and much more

## ACTIVATE YOUR MYCHART ACCOUNT:

Watch for a personalized invitation to join MyChart via text, email, or printed secure link after your clinic visit.

Check both your email's inbox and spam folders for the invitation message.

If you "miss" the invitation or are uncomfortable clicking links, call your clinic to get a personal code to activate your account.

## CHECK PHARMACY REFILL DATES AND SERVICES:

When you request refills now through April 5, we encourage you to request your refill days prior to the last fill date to avoid any potential delays. For example, if your last prescription was filled on January 30, then request your refill five days early on February 25.

You will no longer be able to request refills via the myCNHSA app after Thursday, April 3. If you need to refill a prescription before you can activate your MyChart, please call your local CNHSA pharmacy.

Learn more about MyChart and what you can do by scanning the QR code:



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